



PASS is a UK-based care management platform built for health and social care providers.

We help care services manage their day-to-day operations in one place, from planning care and scheduling staff, to recording care notes, managing compliance, and supporting teams. PASS is used by more than 80,000 care professionals across 1,200 care services to deliver safe, consistent care every day.

Our platform brings together the key parts of running a care service that are often spread across multiple systems. Teams use PASS to manage customers and employees, plan visits, capture care notes, track audits, support onboarding, and stay inspection-ready.

We also provide data analytics and AI-powered features that help managers spot changes, identify risks earlier, and make better decisions without spending hours in reports.

PASS supports a wide range of care settings, including domiciliary care, supported living, and reablement. Our users include care managers, coordinators, registered managers, owners, and frontline staff, from single-location providers to large multi-branch organisations.

We are a G-Cloud public sector supplier and an NHS Assured Solution, meeting required standards for security, data protection, and interoperability. PASS is designed to work within public sector frameworks while remaining practical and easy to use for care teams on the ground.